

voice:LINK

TELECOMMUNICATION SERVICES FOR YOUR BUSINESS

- ✓ a modern comfortable way of making phone calls at lower prices
- ✓ IP PBX with various functions
- ✓ variable use and adjustable solution

Modern voice services - comfort and efficiency

Focus your attention to voice services. Require state-of-the-art quality and price. The **voice:LINK** service is the comprehensive solution for in-company and external voice communication.

It enables you to use the IP PBX with a range of useful functions at no investment costs. For a price adjusted to the scope of solution, you will get complete care, maintenance and administration of the system provided by our experts. What's more, cost effective phone calls using VoIP technology save your telecommunication costs.

Cost saving and flexibility

- no investments in the purchase of own PBX or innovation of your current one
- no need to own expensive terminal devices, the size of the solution is parallel to your company's growth
- cheaper calls to landlines and mobile phones
- in-company calls are free of charge
- calls between users of the Slovanet network completely free of charge 24 hours a day
- discounts for calling to all foreign networks
- tariff rates per second
- say good-bye to standard telephone line with expensive flat rate

More efficient work

- the opportunity to use both the Internet and data services (interconnection of branch offices, VPN, etc.)
- adjusting to your company's needs with the simple addition and removal of users
- option to retain your current phone numbers or choose new ones
- free of charge overview of calls and control of your telecommunication costs
- up-to-date additional services (CLIP, call forwarding, register of taken/missed calls)
- operation, administration and supervision of the system provided by our experts 24/7/365
- quick troubleshooting of the PBX at our cost throughout the period of service operation



Solution flexibility

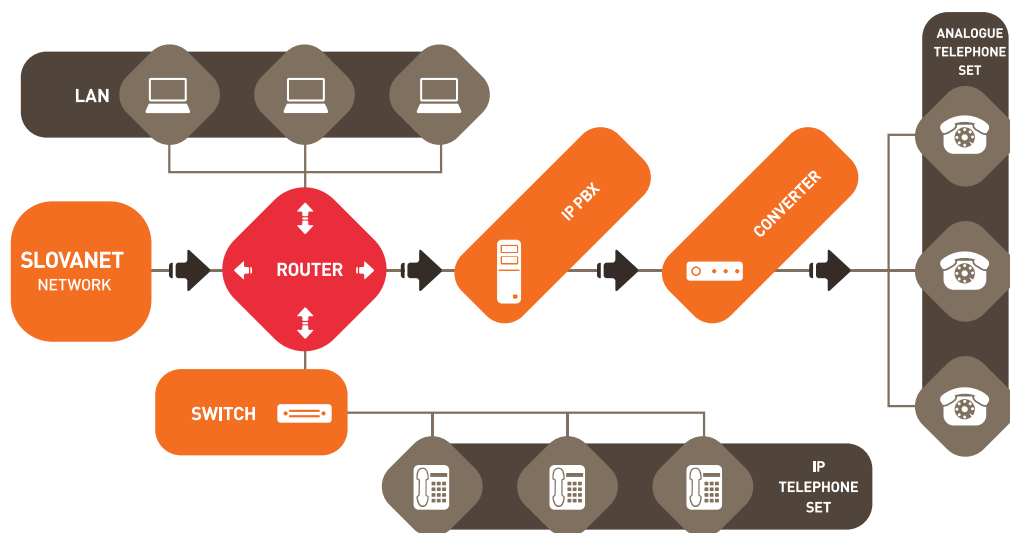
We will set up the service in a way that is fully adjusted to your company's requirements. If you own analogue phone sets we will give you a solution that enables calls using VoIP and a PBX. Should you have higher communication demands, you can also use the access line for data and voice sharing.

A more modern and progressive solution is the use of IP phones and software phones. You thus get a number of useful additional functions found in mobile phones - like call forwarding, CLIP/CLIR, voicemail, call interconnections and other supplementary services.

We can offer this solution with data services as well. And lastly, while your business grows we can also provide a combined solution of analogue phones, IP phones and data services (please see diagram below).

For VoIP telephony, you can use:

- **a standard analogue phone** - you can also use as an IP phone in combination with a simple converter
- **IP phone** - a modern phone with many useful functions that is used independently from a computer
- **a software phone** - a software application that enables phone calls directly from a PC using a microphone and speakers (headset)



voice:LINK vPBX

TELECOMMUNICATION SERVICES FOR YOUR BUSINESS

- ✓ without the need to invest in hardware
- ✓ with all the functions of a regular PBX
- ✓ with professional management included

Virtual PBX - a modern solution for your telephony

Make a progressive decision and move your PBX to the cloud! Save costs and enjoy all the benefits of virtualization.

With **voice:LINK vPBX**, you no longer need to buy, configure or manage a PBX. You can leave everything, including professional administration, to us.

With **voice:LINK vPBX** you get the full functionality of a classic PBX complemented by great variability, thanks to which you can continuously adjust the system to your individual needs.

Do you have multiple branches? **voice:LINK vPBX** will reliably take care of a functional phone network that will suit your current business plan.

Popular functionalities

Automatic phone configuration

- automatic provisioning constantly takes care of the complete configuration of your phones

Call Queuing

- advanced call queue management system for call sorting and prioritization

Conference room

- create a conference call for communication between multiple users

Music on hold

- an ideal opportunity to make time more enjoyable or present yourself while the caller is waiting on the line

IVR

- easy selection and distribution of requests to operators through system-caller interaction

Call recording

- automatic recording of calls, their playback and the possibility of local storage

CLIP a CLIR

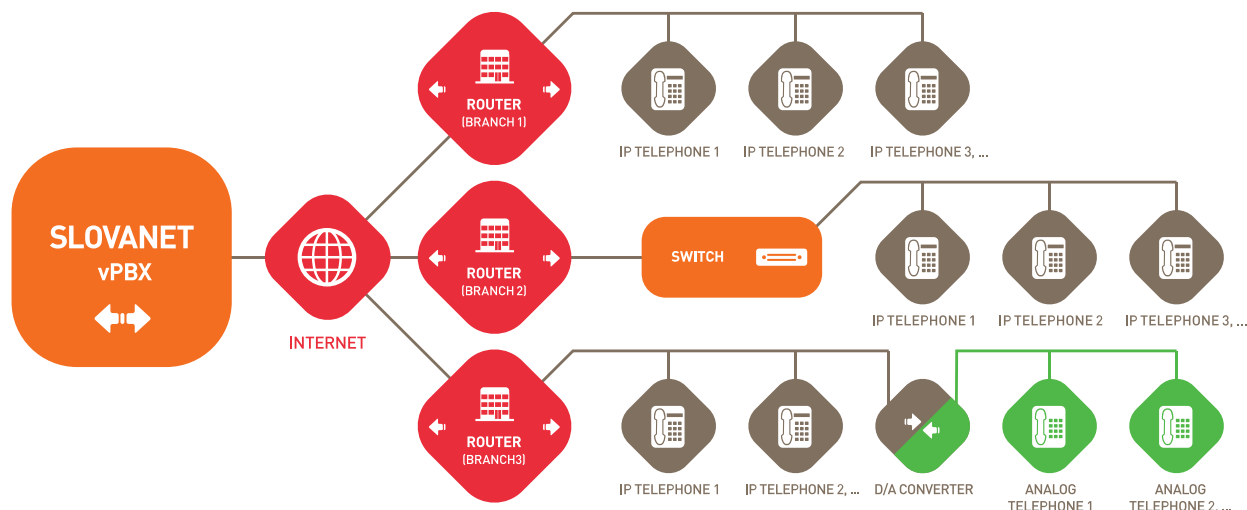
- "see and not be seen" setting



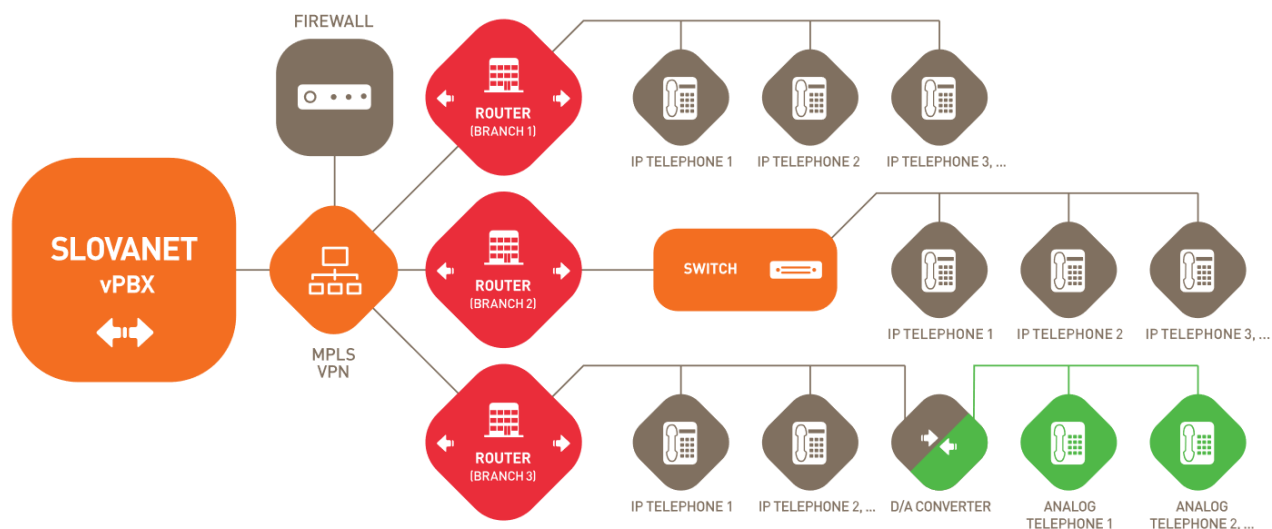
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Technical solution with vPBX connected directly to the Internet:



Technical solution with vPBX connected to your MPLS VPN network:



We will install the **voice:LINK vPBX** virtual exchange professionally, regardless of whether you use VPN access or not. We will adapt the complete solution and the use of components to your individual wishes and needs. We will be happy to advise you during the planning phase. All data will be securely stored in our data center.

